

Sara Boyce
sara@pprproject.org

28 November 2022

Our Ref: RFI 47508

Dear Ms Boyce

Freedom of Information Act 2000
Requesting Trust information on Primary Care Talking Hubs

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 1 November 2022.

A response to each of the questions raised has been provided by the Adult Service and Prison Healthcare Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely



Louise McNamara
Information Governance Officer

***This is a request for information under the Freedom of Information Act for information on Primary Care Talking Therapy Hubs (PCTT Hubs)
Please provide the following information for the period January – September 2022:***

Q1. Number of referrals received.

A1. For the number of referrals please refer to Table 1.

Table 1

Trust Area	Number of Accepted Referrals
Lisburn	775
NDA/Down	980

**Q2. Breakdown of waiting time data, measured from referral received from the GP to first appointment, as follows
Clients receive contact following triage offering an opportunity to opt in to the service within 2 weeks. Of those who opted in to the service:**

Q2i. Within 1 month

A2i. For the number of clients who opted in to the Service within 1 month, please refer to Table 2.

Table 2

Trust Area	Number of Clients
Lisburn	<10
NDA/Down	684

You will note a number within Table 2 has been masked. The number has been masked because the Trust would advise that due to the small number of cases within a defined geographical location, and the potential for data linkage, the Trust considers that if this information was to be made publically available it could be identifiable and cause unnecessary distress and upset to those involved.

This information relates to personal information, it is exempt from release under Section 40 (2) and 40 (3) (a) of the Freedom of Information Act, 2000.

Section 40 (personal information) states:-

(2)Any information to which a request for information relates is also exempt information if—

(a) it constitutes personal data which does not fall within subsection (1), and

- (b) the first, second or third condition below is satisfied.
 (3) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act—
 (a) would contravene any of the data protection principles.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice in respect of Q2i.

Q2ii. Longer than 1 month

- A2ii. For the number of clients who opted in to the Service after 1 month, please refer to Table 3.

Table 3

Trust Area	Number of Clients
Lisburn	389
NDA/Down	Nil

Q2iii. Longer than 3 months

- A2iii. For the number of clients who opted in to the Service after 3 months, please refer to Table 4.

Table 4

Trust Area	Number of Clients
Lisburn	133
NDA/Down	Nil

Q2iv. Longer than 6 months

- A2iv. For the number of clients who opted in to the Service after 6 months, please refer to Table 5.

Table 5

Trust Area	Number of Clients
Lisburn	Nil
NDA/Down	Nil

Q2v. Longer than 12 months

- A2iv. For the number of clients who opted in to the Service after 12 months, please refer to Table 6.

Table 6

Trust Area	Number of Clients
Lisburn	Nil
NDA/Down	Nil

Q3. Average number of sessions provided.

A3. There were 6 sessions provided.

Q4. Details of geographic areas currently not serviced by the PCTT Hubs.

A4. Lisburn and North Down, Down and Ards Hub services are available to individuals registered with GP surgeries in the Federation areas covered by the Trust. Individuals may also reside in areas outside the Trust area.

Q5. Details of any expansion of the capacity and reach of the PCTT Hubs during 2022

A5. N/A

Q6. Budget allocation and anticipated underspend for 2022/23

A6. For the budget allocation and anticipated underspend for 2022/2023 please refer to Table 7.

Table 7

Trust Area	Budget Allocation	Amount of expected underspend
Lisburn	£148k	Nil
NDA/ Down	£170k	Nil